



## PRIVACY POLICY

DRM Technic Ltd are committed to protecting the privacy of our customers. We appreciate that you do not want the personal information you provide to us to be distributed and will here transparently explain how we collect information and what we do with it. We reserve the right to change this privacy policy by changing it on the website; you should check it regularly. This privacy policy was last updated on 23<sup>rd</sup> May 2018.

### **Information We Collect:**

As we are primarily a Business-to-Business company, we are only collecting and processing company related data which is not used to identify you personally. There may be some situations where we do collect some personal data depending on your enquiry, including your Contact Details such as your Name, Job Title, Telephone Number, E-mail Address and the Postal Address.

### **What We Do With The Information We Collect:**

We may collect and process your personal data for the following reasons under the GDPR:

Contractual Obligation - Art. 6.1.(b) In some circumstances we may need your personal data to comply with contractual obligations e.g. if you placed an order with us.

Legitimate Interests - Art. 6.1.(f) Occasionally we require your data to pursue our legitimate interests in a way which might reasonably be expected as part of running our business and offering you a better service, which does not materially impact your rights, freedom or interests.

Consent - Art. 6.1.(a) In specific situations, we can collect and process your data with your consent, such as if you subscribe to our mailing list.

We strive to give you the best possible customer service. To help us achieve this, we may in some cases use personal data to offer you products and services that are most likely to interest you. We rely on our legitimate interests as the legal basis for doing so. We may also run referral programmes that invite you to provide us with the contact details of someone who is known to you who may find our products or services to be of interest. We will only use those contact details for the relevant initiative. By providing us with their details, you confirm that you have their permission to do so and must not provide us with the details of anyone from whom you do not have such permission. We reserve the right to identify you as the person who has made the referral in the message that is sent to them.

### **Sharing Of Your Data:**

We do not share your personal data with any partners or third parties for marketing purposes. Occasionally we may need to share your personal data to provide a service or solution you have requested. For example, we may need to discuss your requirements with one of the factories we work with such as Buhler Technologies GmbH or Fuji Electric. In these situations, the factories will only use your information to the extent necessary to perform their functions.

### **Personal Data Obtained From Third Parties:**

We work closely with some third parties such as the factories we are distributors for, delivery services, etc. and we may receive your personal data from them. Any data we receive from them will be kept in accordance with the same duty of care as outlined in this privacy policy.

### **Any Questions Or Requests?**

If you have any questions about this privacy policy, please email Stephanie Pye at:

[steph@drmtechnic.com](mailto:steph@drmtechnic.com)